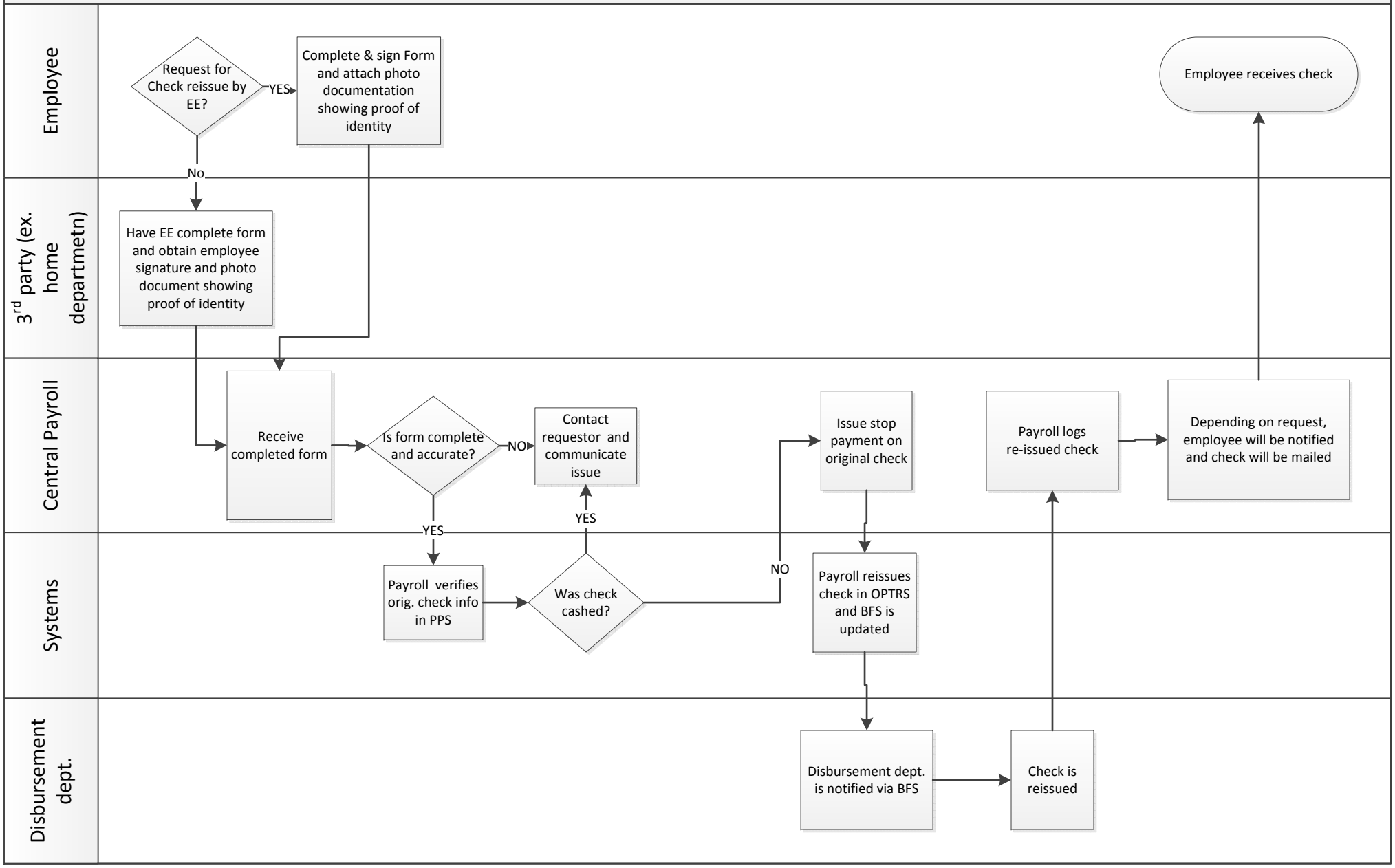External Customer Check Reissuance Process (10 day process for paper check reissue, 15 day process for direct deposit) Last Updated 8/01/11