University of California, Berkeley
Accounts Receivable
and Banking Services

Kirsten Wechling
Director

Billing and Payment Operations
Nicole Delhomme
- Customer support (liaison with One Stop Student Service center, escalated inquiries, communication, web text)
- Bad debt recovery for student accounts (aging review, collection contact, promise-to-pay, collection agency assignment)
- Third-party sponsored student program administration
- Bankruptcy review
- Campus bank deposit coordination and processing
- Incoming ACH/Wire claiming
- AR payment posting (student and non-student)
- Petty cash / research subject pay card coordination

System Administration
Pam Creason
John Azcon
- Student AR system transaction quality assurance (produce invoices and statements, reports, create customers, maintain item/product codes, SME testing, account maintenance, payment application)
- Customer support (marketing, education, account inquiries, user training)
- CDS administration. System security, SME testing

Faculty Home Loans
Student Institutional Loans
Nominique Chico
Miriam Hudson
Kwan Kim
- Faculty home loan program coordination
- Student institutional loan issuance (loan document production, disbursement creation, receivables creation, document retention)
- Loan servicer relationship / new institutional loan program setup
- Perkins/HPSL/Institutional Loan administration, counseling and collections
- Bad debt recovery for non-student accounts (aging review, collection contact, promise-to-pay, collection agency assignment)

Reconciliation Clearing / Data Analysis
Hui Xie
- Review and clear balance sheet reconciliations
- Journal entries
- Unit performance metrics
- Special projects

Credit Card Coordination
Timi Adegbite
- Merchant coordination (account set-up, business process consultation, advise departments regarding credit card acceptance policy)
- Campus PCI compliance

Last updated: January 2020
Grants Accounting

University of California, Berkeley

Accounts Receivable
Tina Yang

Contracts & Grants Accounting Manager
Natalia Lau (interim)

Accounting & Reporting
Saraa Duggirala

Accounting & Compliance
Victoria Wu

Accounting & Financial Analysis
Michelle Teoh

Contracts & Grants Manager
Pragya Ramakrishnamurthy

Contracts & Grants
Varun Bhatnagar

Contracts & Grants
Esther Chang

Contracts & Grants
Julio Rodriguez

LOC Invoicing & Draw Down
Holly Xu

Marقصo Coleman
Reggie Santa Cruz
Glenda Smith
Thanh Ngo
Winnie Wang

Cglasr@berkeley.edu

Contracts & Grants Manager
Katie Hudson

Cga_ar_help@berkeley.edu

Contracts & Grants Manager
Love Joy Sevilleja

Enrique Fernandez
S. Martin Mustafa

Contracts & Grants
Jhingan Deka

Contracts & Grants
Katelyn Barrett

Esther Chang

Sharon Wang

Phillip Larkin

Marina Lum

Phin Khoo

S. Martin Mustafa

Tina Yang

Winnie Wang

Winnie Wang

Thanh Ngo

Last updated: June 2020
University of California, Berkeley
BFS Business Systems

Tracy Okamura
Director

FIS Security
Barbara Scullion

FIS Security
Justin Whitmer

FIS Financials
Chandu Deep

GL Analyst
Richard Burge
Mauricio Sosa
-vacant-
-vacant-

Automated Testing

Digital Communications
Specialist
Roy McNeill

FIS Program
Gopi Margam

Grants Analyst
Teja Pichikala
Neeren Sharma
Fenny Teng
Rajesh Koppanathi
-vacant-

AP Analyst
Bhumika Jasani

GL Analyst
Richard Burge
Mauricio Sosa
-vacant-
-vacant-

Grants Analyst
Teja Pichikala
Neeren Sharma
Fenny Teng
Rajesh Koppanathi
-vacant-

Digital
Communications
Specialist
Roy McNeill

Campus application integrations
Business process improvement and mapping

Requirements gathering & modifications
Query writing

System documentation
UCPath ChartField and COA Validation Interfaces

System Access Review
BFS security
SARA request system

General ledger module
UCOP reporting
Month end close coordination
Chartfields
Combo edit maintenance
Batch interfaces – journals
HCM interface
BIBS module
Accounts payable module
Batch interfaces – vouchers
BearBuy interface to AP/PO
Supplier interfaces

Maintenance patching
Unit and Regression Testing
System Implementations and upgrades
Special Projects
Communications and Change Management

Grants, contracts, projects and commitment control modules
Phoebe interface
CBO processing
PPS Payroll Suspense Clearing
AR, billing, and eBill modules
Billing interfaces
Invoice formats
Aging and dunning processes
Billing and AR month end close
New billing and AR business unit setup
UCPATH Integration for employee data
CGA Month end close
Effort Reporting Interfaces

Requirements gathering & modifications
Query writing

System documentation
UCPath ChartField and COA Validation Interfaces

Last updated: January 2020